



Russell Minor Hockey Association

Refund Policy

Purpose

This policy is to ensure that refunds are established fairly and implemented consistently across the RMHA.

Introduction

RMHA is a non-profit organization. Circumstances may arise whereby a refund of a registration fee is applicable as set out by this policy. This policy is administered primarily, by the Registrar and Treasurer.

Refund Policy Guidelines

1. Submission of Refund Requests

- All refund requests must be submitted in writing to the RMHA Registrar at registrar@russellwarriors.ca for review and consideration.
- Requests must be received by the deadlines outlined in this policy to be eligible for consideration.

2. Criteria for Refund Eligibility

Refund eligibility will depend on the following factors:

- The participant's division of play.
- The date the refund request was received by the Registrar.
- Consideration of illness or injury, where applicable (medical documentation may be required).

3. Non-Refundable Fee

A \$100 non-refundable fee will be deducted from all refunds unless otherwise stated in this policy.

4. Refunds for U7 Players

Refunds will be considered for U7 players as follows:

Request Received	Refund Amount
Prior to October 15 th	Full refund
October 15 th to October 31 st	Full refund, minus \$100 *
November 1 st to November 30 th	75% refund, minus \$100*
On or after December 1 st	No refund

**Refunds are calculated after deduction of \$100 non-refundable fee*

5. **Refunds for U9-U21 Players**

Refunds will be considered for U9-U21 players as follows:

Request Received	Refund Amount
Prior to September 15th	Full refund
September 15th to October 15 st	75% refund, minus \$100 *
October 16 th to November 30 th	50% refund, minus \$100*
On or after December 1 st	No refund

**Refunds are calculated after deduction of \$100 non-refundable fee*

6. **Refunds for First-Time U9-U21 Registrants**

- For players registering for hockey for the first time in divisions U9-U21, refunds will be calculated as described for U7 players.
- U21 players will not be eligible for a refund if they are found to be in violation of [21.1 of the GHA Rules & Regulations](#) during the regular season resulting in a suspension for the remainder of the season.

7. **Injury or Illness Refunds**

Refunds may be considered if a participant suffers an injury or illness prior to January 1st of the hockey season, preventing the player from playing for the remainder of the season:

- The refund request must be submitted within fifteen (15) days of the injury or illness.
- Upon request, a letter from the physician indicating the nature and extent of the injury or illness which states that the player cannot play hockey for the rest of the hockey season will be required.
- The refund associated with an injury or illness will be calculated as follows:
Refund = [Registration Fee Paid x (# of Regular Season League Games Remaining/Total # of Regular Season League Games)] Less \$100 non-refundable fee.

RMHA will not consider any refund requests submitted after January 1st

8. **Conditioning Camp Fee Refunds**

Refunds for conditioning camp fees will only be considered by the Registrar and VP of House for special circumstances. Refund requests must be received prior to the player's first ice session. **No refunds will be provided after the first conditioning camp ice session.**

9. **Team Fees**

Team fees are non-refundable. However, at the discretion of the Head Coach and Team Manager, and with VP of House approval, a partial or full refund of team fees may be considered upon a player's release from the team (see **Team Fee Policy**).

References

[RMHA Registration Policy](#)
[RMHA Conditioning Camp](#)

[RMHA Team Fee Policy](#)
[RMHA Constitution and By-laws](#)

Effective date: Feb. 2025
Approved by: RMHA Board