



Russell Minor Hockey Association

Refund Policy

Purpose

This policy is to ensure that refunds are established fairly and implemented consistently across the RMHA.

Introduction

RMHA is a non-profit organization. Circumstances may arise whereby a refund of a registration fee is applicable as set out by this policy. This policy is administered primarily, by the Registrar and Treasurer.

Procedure

1. All requests for refund must be sent in writing to the RMHA Registrar for consideration. Requests must be received by the dates as outlined in this policy.
2. The provision of a refund will be dependent on:
 - a) The participants division of play;
 - b) The date the request for refund was received by the Registrar;
 - c) The illness or injury to be considered, where applicable.
3. All refunds processed, with the exceptions noted below, will be deducted a \$100 non-refundable fee (*see Registration Fee policy*).
4. Refunds will be considered for **U7** players as follows:

Request Received	Refund Amount
Prior to October 15 th	Full refund
October 15 th to October 31 st	Full refund, minus \$100*
November 1 st – November 30 th	75% refund, minus \$100*
On or after December 1 st	No refund

**Refunds are calculated after deduction of \$100 non-refundable fee*

5. Refunds will be considered for **U9-U21** players as follows:

Request Received	Refund Amount
Prior to September 15th	Full refund
September 15 th to October 15 th	75% refund, minus \$100*
October 16 th to November 30 th	50% refund, minus \$100*
On or after December 1 st	No refund

**Refunds are calculated after deduction of \$100 non-refundable fee*

6. For those players U9-U21 who are registering for hockey for the first time, refunds will be calculated as described for U7 players.
7. A refund may be considered if a participant suffers an injury or illness prior to January 1st of the hockey season in which the injury or illness prevents the player from playing hockey for the rest of that hockey season.
 - a) The refund request must be received within fifteen (15) days from the date of the injury or illness.
 - b) Upon request, a letter from the physician setting out the nature and extent of the injury or illness which states that the player cannot play hockey for the rest of the hockey season will be required.
 - c) The refund associated with an injury or illness will be calculated as follows:
Refund = [Registration Fee Paid x (# of Regular Season League Games Remaining/Total # of Regular Season League Games)] Less \$100 non-refundable fee

7.1 RMHA will not consider any refund request after January 1st
8. Refund of conditioning camp fees will only be considered by the Registrar and VP of House for special circumstance and only if the request for refund is received prior to the participants first ice session. No refunds will be provided after the first conditioning camp ice time.
9. Team fees are not considered a refundable fee. However, it is to the discretion of the Head Coach and Team Manager, with VP of House approval, that full to partial team fees may be returned to a player upon release from a team (*see Team Fee Policy*)

References

RMHA Registration Policy
RMHA Conditioning Camp

RMHA Team Fee Policy
RMHA Constitution and By-laws

Effective date: April 12, 2022
Approved by: RMHA Board

